

## How to Take Advantage of Your Blue Star Benefit



### Collect

Upon return from deployment, gather your official military paperwork indicating your campaign ribbon entitlement and the period of time you served in the deployment campaign.



### Submit

Send copies of the documentation noted above, along with a letter requesting the Blue Star Benefit refund, to Chase at:

**Chase Cardmember Service  
P.O. Box 15135  
Wilmington, DE 19850-5135**



### Enjoy

Upon approval, you will receive a confirmation letter from Chase. Then, watch your statements. The amount will be refunded as a credit adjustment labeled "Blue Star Program Refund" and should appear on your next billing statement.

If you have questions or need help with your request, just call Cardmember Services at 1-800-759-0294. We are available to help you any time, day or night.

**BLUE  
STAR**  
DEPLOYMENT BENEFITS

YOUR COMMITMENT IS TO OUR COUNTRY.  
OUR COMMITMENT IS TO YOU.

\***Blue Star** is a Chase program that offers eligible Credit Cardmembers a refund of all interest and fee charges incurred on their account during a military campaign deployment period. Eligible Credit Cardmembers include Chase military Credit Cardmembers (primary, named authorized users and joint users) serving on active duty in a military campaign and designated to receive a campaign ribbon or medal authorized by the U.S. Government. Blue Star Refund Request must be submitted to Chase within one (1) year of deployment end date. Eligible Credit Cardmembers must contact Chase in the form of a letter requesting a refund of interest and fees. Letters should be sent to: Cardmember Service, P.O. BOX 15135, Wilmington, DE 19850-5135. Letters must include an official military document indicating that the Credit Cardmember is entitled to receive a campaign ribbon or medal authorized by the U.S. Government. Account must be not be in default from commencement to completion of the deployment period. Account must remain open during the time the refund is requested and received. For additional information, please contact Cardmember Services at 1-800-759-0294.

AVAILABLE ONLY ON  
CHASE MILITARY CREDIT CARDS

**CHASE** 

# GIVING MILITARY FAMILIES THE SUPPORT THEY DESERVE WITH BLUE STAR DEPLOYMENT BENEFITS

Chase is committed to serving our Military Service Members and their families. And with our credit cards, we're proud to offer Blue Star Deployment Benefits to assist families when a loved one is deployed. It's a complimentary benefit for being a Military Credit Cardmember – and it's only available from Chase.

## Why call them Blue Star Deployment Benefits?

The program name comes from the long-standing tradition of hanging a blue star in the window to honor a loved one currently on active duty in a branch of the U.S. Armed Forces. Chase is proud to offer our Blue Star Deployment benefit as a way of showing our appreciation for all that you do for our country.



## 100% Refund of Interest & Fees

With a Chase Military Credit Card and Blue Star Deployment Benefits, you'll receive a 100% refund of any interest & fees incurred during military deployment. There's no minimum or maximum amount of deployment time or deployment campaigns necessary to claim your 100% refund.

## Peace of Mind

Authorized family members can continue to use the card for purchases while you're deployed and their card may be eligible for cash back rewards too. That is one less thing you have to worry about while you are away.

To learn more or take advantage of Blue Star Benefits,  
call Chase Military Services at **1-877-469-0110**.





# Blue Star Benefit

## **100% Refund of Interest & Fees Incurred during Deployment for Air Force Club Credit Cardmembers**

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Chase Blue Star Benefit program, established in 1999, was inspired by the World War II tradition of hanging a blue star in the window to honor loved ones who were in military service. The program is Chase's way of showing that we honor and appreciate the service of our Air Force Club Cardmembers in our Country's Armed Forces.

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### **About Blue Star...**

The Blue Star Program offers eligible Air Force Club Credit Cardmembers a 100% full refund of interest and fees incurred during deployment.

Plus Blue Star allows joint and authorized users to continue using the credit card account while members are deployed to pay for basic living expenses. There is no minimum or maximum deployment duration period and there is no restriction to the number of deployment periods for which a credit card member can request refund charges on an Account

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### **Blue Star Benefit Eligibility & Requirements.:**

Blue Star is a Chase program that offers eligible credit Cardmembers a refund of all interest and fee charges incurred on their credit card account during a military campaign deployment period. Eligible Cardmembers include Chase military credit cardmembers (primary, named authorized users and joint users) serving on active duty in a military campaign and designated to receive a campaign ribbon or medal authorized by the U.S. Government. Blue Star Refund Request must be submitted to Chase within one(1) year of deployment end date. Eligible Cardmembers must contact Chase in the form of a letter requesting a refund of interest and fees. Letters should be sent to: Cardmember Service, P.O. Box 15135, Wilmington, DE 19850-5135. Letters must include an official military document indicating that the Cardmember is entitled to receive a campaign ribbon or medal authorized by the U.S. Government. Account must not be in default from commencement to completion of the deployment period. Account must remain open during the time the refund is requested and received.

For additional information about Blue Star benefits, please contact Cardmember Service at 1-800-759-0294.

Cardmember Service  
P.O. Box 15135  
Wilmington, DE 19850-5298

Dear Card Member Service Representative,

I currently am a Chase MasterCard cardholder, and I am writing you concerning the "Blue Star Benefit" Program. My name is \_\_\_\_\_ **(insert name and rank)** and I am currently stationed at \_\_\_\_\_ **(insert base name)**. I am requesting a rebate of all the finance charges incurred on my Air Force Club Membership account \_\_\_\_\_ **(insert account number)**. I was deployed from \_\_\_\_\_ to \_\_\_\_\_ **(insert dates)**, in support of \_\_\_\_\_ **(insert campaign name)** and was a member in good standing throughout the campaign.

Per my understanding of the requirements of the Blue Star Benefit Program, I have included an official military document indicating that I am entitled to receive a \_\_\_\_\_ **(insert either campaign ribbon, or campaign medal)** authorized by the U.S. government. If there are additional documents required, please contact me via telephone at \_\_\_\_\_, **(insert preferred telephone number)**.

\_\_\_\_\_ **(insert name)**

\_\_\_\_\_ **(insert address)**

\_\_\_\_\_ **(insert city, state, zip code)**

Thank you for your consideration of my request.

Sincerely,

\_\_\_\_\_ (Members Name)

*Note: If you have questions or need help with your request, just call Cardmember Services at 1-800-759-0294.*