

AGREEMENT TO HOLD HARMLESS WAIVER AND ASSUMPTION OF RISK

Boarding services are limited to dogs and cats. I understand that boarding my animal is not without risk and agree to the following:

1. All pets must be leashed or in a carrier when bringing them into the kennel. PCSing families needing transportation to or from the airport, TLF, or the vet clinic must make arrangements twenty-four (24) hours in advance. Travel kennels can be stored for pets PCSing in /out for a charge of \$2.00 per kennel, per day.

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2. A deposit equal to three (3) days boarding is required to hold the reservation. Final payment is due before the release of the pet. If I cancel or change my dates, I must give three (3) business days' notice to qualify for a full refund (holidays & drop-off days are not included in the three days) and failure to do so will result in the loss of my whole deposit. Cancellation due to illness or personal travel will also result in loss of total deposit. All refunds must be claimed within 30 days of cancellation, or the deposit will be forfeited.

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3. The Kennel takes appropriate measures to prevent theft and ensure the safety and health of my pet(s). If my pet(s) is stolen or escapes, the kennel will only reimburse boarding fees (deposit). If I desire more than the above stated amount, I must make arrangements for private insurance. In no way will the kennel or its employees be held liable for the injury or death of my pet(s) due to illness or treatment.

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4. Kennel personnel are responsible for the health and safety of the pets boarding in the facility; therefore only authorized individuals can sign out my pet(s) from their kennel(s). An authorized person must be listed as an emergency contact by the pet owner in advance, or be the party with a pet power-of-attorney.

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5. The Kennel will not be held responsible for items left at this facility. All items left for more than 24 hours after checkout will be thrown away. It is recommended that special items (including personal items such as leashes and toys) not be left at the kennel. Due to soiling and mix-up, we cannot guarantee the return of these items.

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6. My pet(s) must be registered at the Misawa Vet Clinic prior to boarding or grooming. In addition, my pet(s) must have current Rabies, Distemper, and Bordetella* vaccinations. Proof of vaccinations (in English) must be brought in prior to or on the day of boarding regardless of veterinary facility closure. If proof is not shown, boarding/grooming will be refused. I will not qualify for a deposit refund. A current print out from the vet clinic of services done with the pet's name is considered sufficient proof. *The Bordetella vaccination requirement only applies to dogs.

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7. If my pet(s) becomes ill and/or requires medical attention, I will be liable for all costs incurred, including transportation fees and any charges by an off base veterinarian or an emergency military veterinarian, and any medically authorized treatments. I authorize the kennel personnel access to my pet(s) medical records and allow them to take my pet(s) to the clinic for treatment if the emergency contact is unreachable or unable to take my pet(s) to the vet.

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8. All pets boarding or receiving grooming services at the Kennel must be free of external parasites and be on some sort of flea & tick preventive. Kennel personnel will bathe pets in a flea/tick bath if fleas or ticks are present at the cost of the owner. The kennel will not be responsible for fleas and ticks found on your pet.

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9. If I am boarding more than one (1) pet in one kennel, they are fighting, a medical condition has forced the pets to be separated, and/or the female is in heat, the kennel personnel will separate them, and I will be charged for separate kennels.

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10. I must supply an adequate amount of food and medicine (if applicable) for the duration of the stay. If the supply of food becomes inadequate, the kennel will call the emergency contact to bring food in for my pet(s). If he/she cannot bring in food, the kennel personnel will supply my pet(s) with food, at a rate of \$5.00 per pet, per day will be added to the boarding stay.

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11. All medications over the counter (ex: vitamins) will be administered as instructed by owner. Prescription medications will only be administered as directed by the prescribing veterinarian. Medications are not permitted to be left in the pet food by the owner; they must be kept in a separately stored area. This is to ensure no other pets get medicated by mistake. The owner may designate an authorized person to medicate the pet(s) per the owner's instructions.

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12. I must notify the kennel prior to the date of scheduled pick up if my animal needs to be boarded for a longer period than expected. If I have PCSed-in and need to extend due to non-availability of housing, payment for services will need to be paid every two (2) weeks until my pets have been picked up. My emergency contact will be notified to remove my pet(s) in the event the kennel is unable to continue boarding for any reason. Any pet left more than 30 days past the scheduled pick-up date without notification to the staff will be considered abandoned and put up for adoption. I understand that I will still be liable for the costs incurred up until the point the pet leaves the facility.

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13. Any arrangements for bathing or grooming of pets must be made in advance. I understand that my pet may soil his/herself after grooming but prior to pick up. At the discretion of kennel personnel, a kennel bath will be administered, and my account will be charged for the additional grooming fee.

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14. In accordance with Japanese law I understand that Misawa Pet Kennel has a right at any time to deny a quarantine deemed pet(s) if the animal has 1.) started quarantine at Misawa Pet Kennel and then been checked out of our facility only to come back. 2.) If the pet(s) have started quarantine at another facility on base and came to finish the quarantine process here due to lack of space/housing at the other facility

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15. Malicious pets will not be boarded; determination will be at the discretion of the kennel personnel. Also pets within two (2) weeks of giving birth or who have had surgery or shown symptoms dealing with a contagious disease within two (2) weeks prior to boarding, may be denied boarding with a loss of my deposit. The Misawa Pet Kennel is not equipped as an after-care facility and will not be responsible for any problems that may result from surgery when boarding.

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16. My pet(s) must be dropped off between the hours 1430-1800 (2:30- 6:00pm) and picked up by 1330 (1:30 pm) on the scheduled pick-up/Drop off day. Any time after or before this will incur additional boarding and/or after-hour fees unless arrangements were made in advance. I understand the hours of operation and that early pick-up and/or late drop-off charges may occur outside of normal business hours.

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17. Pick up times for grooming appointments are between the hours of 1500- 1730. Please be on time to pick up your pet(s). If you cannot pick up between our closing hours, there will be a \$35 out of hours fee applied to your account. Please let us know ahead of time if your pet has shown previous aggression during grooming. Additional fees may apply if your pet has a matted coat or need additional treatment.

Initial here: _____

I hereby waive and release the Misawa Pet Kennel, its employees, owners, and agents from any and all liability my pet(s) or I may suffer. My signature below indicates that I have read and understand the Agreement to Hold Harmless Waiver and Assumption of Risk.

Signature: _____ **Date:** _____