



PRICE ⁺ ₊ INCREASES

Effective Friday, Nov. 1

35th Force Support Squadron





To ensure we can continue offering quality service, you will see some price and fee changes at some 35th Force Support Squadron (FSS) activities starting on Friday, Nov. 1. This is for two reasons:

1

Most FSS prices and fees haven't been adjusted in 5+ years.

2

During that same time, supply prices have risen 16% and labor expenses, with the implementation of the \$15/hr minimum wage for federal employees, have increased by 24%.

Activities such as Outdoor Recreation, Lakeview Grille and the Pet Kennel are Non-Appropriated Fund activities that are required to be self-sustaining with the revenue they earn. Any money left after paying labor and expenses is invested right back into the community through new equipment purchases, prizes and giveaways and base wide events like Lights on the Lake.

These adjustments will ensure your FSS activities continue to provide the services the Misawa community knows and loves. We appreciate your continued support.

-35th FSS! For the Weasel!





Q&A

1. Which specific activities or services will be affected by the price changes?

- Arts & Crafts Balloon Shop
- Bumpers Fusion Diner
- Lakeview Grille
- Misawa Club Catering
- Outdoor Recreation Winter Rentals
- Pet Kennel Boarding Services
- Walmsley Bowling Center Pro Shop

2. Will there be any changes to the operating hours or availability of FSS activities along with the price increases?

These changes will allow FSS to maintain our current level of service, so operating hours will remain the same at this time. You can still enjoy the expanded hours at the Community Commons, Himberg Pool and Weasels' Den in addition to Saturday operations at the Pet Kennel!

3. Are there any discounts or programs to help offset the increased costs for customers?

Yes! Misawa Club members enjoy a number of discounts and benefits:

- 10% off meals at Aomori Eats, Bumpers Fusion Diner, Fit Pit, Flyers, Lakeview Grille, Tanuki's and Wild Weasels' Bar and Grill.
- 10% off catering food and non-alcoholic beverage orders
- FREE room reservations at the Club
- FREE catering rental equipment from the Club
- Monthly meal vouchers for Aomori Eats or Sunday Brunch
- Access to monthly Club membership nights, including our new Family Member Night!



Visit www.memberplanet.com/account/usaf/
to become a Misawa Club member!



Q&A

4. Why haven't prices been adjusted over the past five years?

Prices remained steady during the global pandemic to help ease the community's strain from COVID-19 impacts.

5. Will there be more frequent price adjustments in the future to avoid large increases?

Yes. The Air Force Services Center has set guidelines for FSS pricing, so activities should review prices every 6–12 months and implement incremental adjustments, as needed.

6. How exactly will the additional revenue lead to improvements in services or facilities?

After paying labor and expenses, the remaining revenue will be reinvested into the community through new equipment purchases, prizes and giveaways, and base wide events. For instance, over the past year, FSS revenue paid for the amazing 4th of July fireworks show, brought in talented artists like Chingy and J. BOOG, added brand new golf carts at Gosser Golf Course, renovated facilities like Tanuki's and so much more!

7. Are there plans to introduce new services or activities with the additional revenue?

Oh, yes! The additional revenue generated will ensure your FSS activities can continue to sustain quality service offerings and introduce new services aimed at enhancing the overall customer experience and meeting the needs of the Misawa community.